

Nahmahlu Booking/Reservation Form

Booking Form Fax to:

07 4774 3932

Personal Information		(please complete all details)
Full Name		
Mobile		
Alternate phone		
Fax		
Emergency contact		
Email Address		
Postal address		
Billing Information		30% of the booking rate will be charged to c/card upon receipt of this form the balance is due four weeks prior to your check-in date
TOTAL DUE		
Please debit amount		
Credit card type (visa, m/card only)		
Credit card number		
Credit card expiration date		
CCV		
Name on card		
Card holders signature		
Accommodation Information		
We found Nahmahlu through? (please circle or list in other)	word of mouth / networking function / web search / facebook QLD Holidays / Townsville Enterprise / postcard / sunferries CityLife magazine / Magnetic Informer / Magnetic Island Guide / Townsville Eye / other (please specify)....	
Check-in date from 2pm		
Check-out date Check-out time 10am		
Name of persons staying		

EFT/Direct credits are accepted, please contact 07 4774 6397 for more details.

For Cancellation policy/terms see next page.

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Nahmahlu features six bedrooms (1 king w ensuite, 2 queens w ensuite, 2 queens shared bathroom, 1 dble or 3 singles w bathroom), there is also two large sofa lounges. We say accommodates up to 16 guests comfortably.

Hosting functions is allowed (catering etc. to be arranged by guests), we do however require notification and need to charge an additional fee (\$200) for trash collection and cleaning.

Nahmahlu is unique in what it has to offer, all we ask of our guests is to enjoy the property, respecting the neighbours (noise levels, wrapping up at 10pm because we are in a residential area) and the facilities, we'd like you to treat it as your home away from home.

Rates are as follows (current to 14 July 2010 – 15% increase will apply past this date):

OFF PEAK	Mon – Fri \$800 p/n 2 night min stay
	Fri – Mon \$1000 p/n 2 night min stay
	7 nights \$5,250 (includes mid week clean)
PEAK	Mon – Fri \$1000 p/n 2 night min stay
	Fri – Mon \$1200 p/n 2 night min stay
	7 nights \$7,000 (includes mid week clean)

Deposit

A non-refundable deposit of 30% must be received immediately by credit card to confirm/secure the booking. Payment of this deposit will indicate acceptance of these booking/cancellation conditions.

A 2% credit card surcharge will apply to all credit card transactions

Cancellation policy/charges

Up to 21 days prior to arrival, loss of 30% non-refundable deposit

Between 21 days and 48 hours prior to day of arrival check-in time, 50% of total booking value.

Within 48 hours of standard check in time, cancellations are subject to a 100% cancellation fee.

No shows and cancellations after check in - will be subject to a 100% cancellation fee, however if after arrival clients are dissatisfied with any aspect of their accommodation & decide to terminate their stay, the amount to be refunded, if any is at the discretion of the property management.

Refunds can only be processed back to the credit card that was used to pay for the booking. All other refunds will be paid via cheque or direct deposit only.

Refund processing may take up to ten (10) business days